

# QUALICITIES

December 13, 2006

Anderlecht

*Progress state :*  
*- Round table -*



# TOURS

- **Local committee** : 1st meeting in Oct. 2006. Meeting with different partners: the approach is warmly welcomed
- **Self-evaluation** : completed. It is a very performing tool in term of organisation but it is frightening for those who do not like changing their work habits.
- **Referent document implementation** : helps to determine strong and weak points of the community.
- Helps to set up transversal work. Political validation is very important to bring credit to the work done but it's a lot of work.
- **Progress plan** : (short, medium and long term projects) in process: handicap and post signs are the priority. Validation in municipal Council in March 2007. .



# EVORA

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- **Local committee:** Set up before the meeting of Ubeda.
- **Self assessment:** completed.
- **Referent document implementation:** every point is being dealt with progressively.
- **Local Progress Plan** in process. Validation in February 2007.



# ARLES

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- **Local committee:** Set up (30 persons).
- Divided into 4 committees per competences and coherent with the referent document.
- **Self assessment:** completed. To be validated
- **Referent document implementation:** Some points are not adapted to the local situation. Our weak points are: handicap and accessibility in general.
- **Local Progress Plan** in process. A lot of similitude with the Agenda 21.



# PEZENAS

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- **Local committee:** Set up. 4 meetings since July. (10 persons) But it is difficult to gather available people on so many themes at the same time.
- **Self assessment:** completed. Enables us to focus on the weak points.
- **Referent document implementation:** tourism part is ok, heritage part is ok but accessibility and post signs are to be worked on.

In general people are interested in the approach but they are frightened by such a variety in the referent document

- **Local Progress Plan** in process. Will enable us to program and budget actions to be set up.



# BARANYA

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Department elections brought changes of political majority. The main project of the moment is: Pécs, European capital of culture 2010!

- **Local committee:** Set up. (10 persons) but a lot changed with the elections
- **Self assessment:** completed. To be validated
- **Referent document implementation:** Problems multiplied by the size of the territory.
- **Local Progress Plan in process.** The program (means, budget and planning) remains to be done and new elected representatives are not convince by the work done

Everything is stucked until the juridical report is written to officialise the creation of the local committee.

- **Local committee:** Set up. The heritage committee who is already in place will become the local committee.
- **Self assessment:** Not finished already because the local committee is not set up.
- **Referent document implementation:** not done.
- **Local Progress Plan:** work done to be validated by the local committee

Problem: elections within the next 6 month + budget problems that won't be solved before the elections. I twill be difficult to begin before July 2007.



# COSENZA

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New administration elected since July 2006.

- **Local committee:** Set up from the pre-existing heritage committee. The Provincia and the Region have the cultural competences but it is hard to make them participate. Will be validated in January
- **Self assessment:** Not finished already because the local committee is not set up.
- **Referent document implementation:** it is a challenge for the new political team.
- Local Progress Plan: to be done

- **Local committee:** Set up. 9 persons - 4 meetings.
- **Self assessment:** completed. Enables us to focus on the weak points and to work on the progress plan.
- **Referent document implementation:** inventory realised but there is a problem to find a competent person on the natural heritage part. This is being solved.
- **Local Progress Plan:** only strategic choices have been presented. The program plan with budget and planning is to be done.



# ANDERLECHT

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- **Local committee** : Set up. The project is a pretext to meet and see what the other are working on → valorising work, communicating to others on what we are doing. To communicate well outside we need to communicate well inside → transversal work between departments. Difficulties: fear of questioning the working methods.
- **Self-evaluation** : enables us to realise that a lot of things are done but not communicated within the community. → Need to communicate and up date the documents in general
- **Referent document implementation** : Inventory realised
- **Progress plan** : Not written yet but should be realised in January for short, medium and long term.

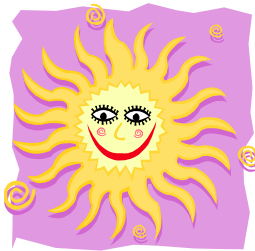
The election slowed down our work but enables us to set a dynamism with new political officials and the whole municipality.



# *Self evaluation assessment*

# Assessment

- Baranya & Birgu



- Pézenas, Anderlecht, Arles  
Évora, Vienne, Tours

- The others



# QUALICITIES Self-evaluation

Partenaires	Principes fondamentaux	Communication	Accessibilité	Gestion du patrimoine	Sensibilisation au patrimoine	Vie locale	Environnement	Amélioration continue
Anderlecht	●	●	●	●	●	●	●	●
Arles	●	●	●	●	●	●	●	●
Baranya	●	●	●	●	●	●	●	●
Evora	●	●	●	●	●	●	●	●
Pézenas	●	●	●	●	●	●	●	●
Tours	●	●	●	●	●	●	●	●
Vienne	●	●	●	●	●	●	●	●
<b>Tendance générale</b>	●	●/●	●	●	●	●	●	●



# What most of communities have:

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- ❖ 3.2 – Coordinator
- ❖ 5.1 – Traffic movement plan
- ❖ 6 – Heritage
- ❖ 7.2 – Mediation
- ❖ 8 – Locale life



# What remains to be worked on for most of the communities ...

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- ❖ 3.1 – Qualicities strategy
- ❖ 4.2 – Communication tool of the label
- ❖ 5.3 – Solutions to set up for the 4 types of handicap
- ❖ 10 – Continuous improvement

# BARANYA

Introduction   Champs d'application et définition   Principes fondamentaux   Communication   Accessibilité   Patrimoine   Valo			
Synthèse de l'auto-évaluation	Points obtenus	Points nécessaires	Indicateur
3 Principes fondamentaux	0	26	●
4 Communication	5	8	●
5 Accessibilité	12	14	●
6 Patrimoine	11	16	●
7 Sensibilisation au patrimoine	14	18	●
8 Vie locale	12	14	●
9 Environnement	3	4	●
10 Amélioration continue	0	14	●

- Self evaluation report + strategic plan → **written**

# PEZENAS

Introduction | Champs d'application et définition | Principes fondamentaux | Communication | Accessibilité | Patrimoine | Valorisation

Synthèse de l'auto-évaluation	Points obtenus	Points nécessaires	Indicateur
3 Principes fondamentaux	16	26	●
4 Communication	1	8	●
5 Accessibilité	14	14	●
6 Patrimoine	8	16	●
7 Sensibilisation au patrimoine	16	18	●
8 Vie locale	14	14	●
9 Environnement	2	4	●
10 Amélioration continue	5	14	●

# ANDERLECHT

Introduction | Champs d'application et définition | Principes fondamentaux | Communication | Accessibilité | Patrimoine | Valorisation

Synthèse de l'auto-évaluation	Points obtenus	Points nécessaires	Indicateur
3 Principes fondamentaux	18	26	●
4 Communication	5	8	●
5 Accessibilité	13	14	●
6 Patrimoine	15	16	●
7 Sensibilisation au patrimoine	18	18	●
8 Vie locale	14	14	●
9 Environnement	4	4	●
10 Amélioration continue	2	14	●

## Synthèse de l'auto-évaluation

Points obtenus

Points nécessaires

Indicateur

3 Principes fondamentaux

17

26



4 Communication

1

8



5 Accessibilité

12

14



6 Patrimoine

14

16



7 Sensibilisation au patrimoine

18

18



8 Vie locale

14

14



9 Environnement

4

4



10 Amélioration continue

4

14



# VIENNE

Introduction | Champs d'application et définition | Principes fondamentaux | Communication | Accessibilité | Patrimoine | Valorisation

Synthèse de l'auto-évaluation	Points obtenus	Points nécessaires	Indicateur
3 Principes fondamentaux	15	26	●
4 Communication	5	8	●
5 Accessibilité	8	14	●
6 Patrimoine	12	16	●
7 Sensibilisation au patrimoine	15	18	●
8 Vie locale	12	14	●
9 Environnement	2	4	●
10 Amélioration continue	9	14	●

# TOURS

Introduction | Champs d'application et définition | Principes fondamentaux | Communication | Accessibilité | Patrimoine | Vie locale | Environnement | Amélioration continue

## Synthèse de l'auto-évaluation

Points obtenus

Points nécessaires

Indicateur

3 Principes fondamentaux

12

26



4 Communication

3

8



5 Accessibilité

7

14



6 Patrimoine

7

16



7 Sensibilisation au patrimoine

14

18



8 Vie locale

7

14



9 Environnement

4

4



10 Amélioration continue

4

14





# *Referent document*

# Comments on the referent document

- 3.1 Qualities Strategy
  - Repeating 3 criteria
- 4. Communication
  - Bad repartition : 3 criteria on the label + 1 on the community
- 7.1 Events
  - Sustainable event : not applicable (too demanding) and in most cases out of the competence of the community
- 10. Improvements
  - Hard to set up before the 1st audit



# *Local Progress Plan*



# Objective

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Set up a programming

To reach the requirements of the referent document

And follow the good practices



# Plan suggestion

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- Definition of the Heritages included in the approach (perimeter)
- Qualicities strategy
- Composition of the local committee
- Programming (concrete setting up of the Qualicities strategy) :
  - Who?
  - What?
  - When: short, average and long time?
  - How?
  - Budget?
  - Synergies?



# Inventaire

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- List of identified heritages for each category with a description and a diagnosis.